

Specializing in Employer Group Health & Payroll Worksite Insurance Products

#### SAMPLE CLAIM LETTER

NAME ADDRESS LINE 1 ADDRESS LINE 2

Reference to: Short Term Disability Claim

Enclosed is a Lincoln Financial disability claim form. Please complete the form and return:

ASI 28975 S Satsuma Road, Ste A Livingston, LA 70754

You must complete page 1, "Employee Statement". Also, please complete & sign the "Authorization for Release of Information" page 2. Your employer needs to complete page 3, "Employer's Report of Claim". Lastly, your physician needs to complete the "Attending Physician Statement" page 4. Page 5 and Page 6 is a fraud notice for your records.

Please make sure all information is complete before returning! If you should have any questions, please give us a call. Thanks and have a blessed day!!!

Sincerely,

**Association Services Staff** 

28975 S. Satsuma Road, Suite A Livingston, LA 70754 (225) 435-0400 / 888-928-9222 Fax (225) 435-0403 www.asi-ins.com



The Lincoln National Life Insurance Company, PO Box 2609, Omaha, NE 68103-2609 toll free (800) 423-2765 Fax (877) 843-3950 www.LincolnFinancial.com

### GROUP SHORT-TERM DISABILITY STATEMENT OF EMPLOYEE

| 1. Full Name (last, first, middle initial)  | 2. Socia                  | 2. Social Security Number   |  | 3. Phone Number (include area code) |                  |  |
|---|---------------------------|-----------------------------|--|-------------------------------------|------------------|--|
| 4. Street Address & Mailing Address   | <u> </u>                  | 5. City                     |  | 6. State                            | 7. Zip Code      |  |
| 8. Please provide us with your e-mail address: May we contact you via e-mail? h Yes h No  |                           |                             | 9. Dat   | e of Birth                          | 4                |  |
| 10. Date Last Worked: Date of Disability:  □ Male □ Fe  |                           |                             | ale 12. Hospital Confined ☐ Yes ☐ No Dates of confinement:                   |                                     |                  |  |
| 13. Have you ever had the same or similar condition in the past?  ☐ Yes ☐ No If "Yes" provide dates:  |                           |                             | 14. Is your disability due to a: ☐ Sickness ☐ Injury ☐ Other Date of Injury: |                                     |                  |  |
| 14a. Please describe your Sickness or how your Injury occurred:   |                           |                             | Height:  |                                     | Weight:          |  |
| <ul> <li>15. I returned to work part-time on: <ul> <li>I returned to work full-time on:</li> </ul> </li> <li>16. Is your disability due to your occupation?</li></ul> | ensation Claim            |                             | )  | dia dia dia dia                     |                  |  |
| 17. Treated by: (on another piece of paper, provide names & addresses of all doctors who have treated you for this disability).  Doctor:  Phone Number:  Specialty:   |                           |                             |  |                                     |                  |  |
| Address:  |                           |                             |  |                                     |                  |  |
| 18. If approved, should Lincoln National Life Insurantifyes, how much should be withheld each week?   | ce Co withhold            | Federal Income T            | axes from yo   | our Benefits?                       | □Yes □No         |  |
| 19. Describe other income you are receiving, have app   | olied for, or will Amount | be applying for (a Date Beg | 1  | ipply):<br>Will Terminate           | Date Applied For |  |
| Social Security (Disability Retirement)   | \$                        |                             |  |                                     |                  |  |
| Salary Continuance or State Disability Benefits   | S                         |                             |  |                                     |                  |  |
| ☐ Workers' Compensation   | \$                        |                             |  |                                     |                  |  |
| Other income related to your disability   | \$                        |                             |  |                                     |                  |  |
| 20. The above statements are true and complete to the   | e best of my kn           | owledge and belie           | f. I have read   | d and understar                     | nd the           |  |
| attached Fraud Warning Statements. I have completed   | and attached th           | ne Authorization for        | or Release of  | Information.                        |                  |  |
| Signature of Employee   |                           |                             | Date   |                                     |                  |  |
| 21. Payment Method  |                           |                             |  |                                     |                  |  |
| ☐ Direct Deposit  |                           |                             |  |                                     |                  |  |
| Financial Institution's Name:   |                           |                             |  |                                     |                  |  |
| Type of Account   |                           |                             |  |                                     |                  |  |
|   |                           |                             |  |                                     |                  |  |
| Checking Account Number:  |                           |                             |  |                                     |                  |  |

(BENEFITS MAY BE DELAYED IF CLAIM FORM IS NOT FULLY COMPLETED)

Please sign this page and the authorization on page two of this form to avoid delays in processing (PLEASE see FRAUD NOTICES attached)



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## **AUTHORIZATION FOR RELEASE OF INFORMATION**

| 1.                     | I (the undersigned) authorize any physician, medical professional, pharmacist or other provider of health care services, hospital, clinic other medical or medically related facility; insurance or reinsurance company; government agency; department oflabor; acquaintance group policyholder; employer: or policy or benefit plan administrator to release information from the records of: |  |   |   |  |
|------------------------|--|--|---|---|--|
| Claimant/Patient Name: |  |  |   |   |  |
|                        | (Last)   |  | (First)   | (Middle)  |  |
|                        | Date of Birth:   |  | Social Security Num   | iber:   |  |
| 2.                     | records, charts, notes (excluding post)  any information regarding insu  | sychotherapy notes), x-rays, fil<br>trance coverage: and<br>Is regarding my activities (ir   | lms or correspondence, and an including records relating to   | ons [including medical and psychological reports ny medical condition I may now have or have had] o my Social Security, Workers' Compensation |  |
| 3.                     | Information to be released to:   | The Lincoln National Lif<br>PO Box 2609<br>Omaha, NE 68103-2609  | fe Insurance Company  |   |  |
| 4.                     | <ul><li>("Company") to evaluate my claim</li><li>to its reinsurer, or other persons</li><li>to a vendor, approved by the company</li></ul>   | for disability benefits. The sor organizations performing ompany, which specializes ing the claimant with wellned disability plans; or by law or as I may further as | Company will only releas<br>g business or legal services<br>in the application for Socia<br>ess, disability or leave relat<br>uthorize. | s in connection with my claim(s); or al Security Disability Benefits ted services as part of an employer sponsored                            |  |
| 5.                     |  |  |   | cipient and may no longer be protected by the redisclosed or reused by the recipient under  |  |
| 6.                     |  | in reliance on this Authoriz<br>norization in connection wit<br>ed, this Authorization will be   | ation; or<br>th a contestable claim.<br>e considered valid for a per  | riod of time not to exceed 24 months from the ondence to the Company at the above address   |  |
| 7.                     | A photocopy of this Authorization  | n is to be considered as valid   | d as the original.  |   |  |
| 8.                     | I understand I am entitled to recei  | ve a copy of this Authorizat   | tion.   |   |  |
|                        | GNATURE:   |  |   | DATE:   |  |
|                        | aimant/legal representative (Nearest red<br>deceased.) Power of attorney or guard  |  | ted representative to sign only   | y if claimant/patient is a minor, legally incompetent.  |  |
| Ρŀ                     | RINT NAME:   |  |   | •   |  |
| Re                     | elationship to Claimant/Patient of p   | personal/legal representative  | signing for Claimant/Pati   | ient:   |  |
| Λì                     | DDRESS:(Street)  | ~~~  | РН  | IONE NO:  |  |
|                        | (City)   | (State)  | (Zip Code)  |   |  |



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# EMPLOYER'S REPORT OF CLAIM (TO BE COMPLETED BY EMPLOYER)

Please submit a copy of this employee's complete Job Description with this claim form.

Please submit a copy of this employee's enrollment statement with this claim.

(PLEASE see FRAUD NOTICES attached)

| 1. Full Name (last, first, middle initial)   |   | 2. Social Security Number           |  |  |  |
|--|---|-------------------------------------|--|--|--|
| 3. Occupation of Employee/Claimant   | 4. Insurance Class  | 5. Employee Date of Hire            |  |  |  |
| 6. Date Insured  | 7. Date Employee was last present at work On that day, did employee work a full day? ☐ Yes ☐ No |                                     |  |  |  |
| 8. Employee's Basic <u>Weekly</u> Earnings   | 9. Returned to Work?  □ Full-time □ Part-time Date:   |                                     |  |  |  |
| If yes, what percent is paid by the empl   | lars toward the premium?   Yes   No   | I calculate FICA taxes accordingly. |  |  |  |
| 11. What was the employee's regular sched  | luled work week?hours per weel  | c hours per day                     |  |  |  |
| 12. Is the claim due to your employee's occupation: □ Yes □ No  13. Has a claim been filed with Workers' Compensation? □ Yes □ No  15 yes, send initial report of illness or injury and award/denial notice.  Name, address and telephone number of your compensation carrier  Name, address and telephone number of your medical insurance carrier  14. Is the employee receiving or has he/she received continued pay? □ Yes □ No  16 yes, complete the following:  Pay Period: Amount: Source of Income:  15. Can job be modified to fit accommodations?  16. Physical Requirements (Include Job Description)  Employer's Name & Address (or name of Telephone Number (Include Area Code and Group Policy Number & Division Number) |   |                                     |  |  |  |
| policyholder, if other)  | Extension)  |                                     |  |  |  |
| E-mail address   | Fax Number (Inclu   | ide Area Code)                      |  |  |  |
| The above Statements are true and complet attached Fraud Warning Statements.   | e to the best of my knowledge and belief. I ha  | ave read and understand the         |  |  |  |
| Signature of Person Completing this form and Title   |   | Date                                |  |  |  |
| Print Name of Person Completing this form and Title  |   | E-mail address                      |  |  |  |



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#### ATTENDING PHYSICIAN'S STATEMENT

| 1. Name of Patient  | 2. Social  | Security Number       | 3. Employer Name              |                                  |  |
|---|--|-----------------------|-------------------------------|----------------------------------|--|
| 4. When did symptoms first appear or accident happen?   | did symptoms first appear or accident happen?  5. Date you believe patient was unable to work? |                       |                               |                                  |  |
| 6. Diagnosis (including complications)  7. Subjective symptoms  |  |                       |                               |                                  |  |
| 8. Objective findings (Including current x-rays, EKG's, laborate  | Height   |                       |                               |                                  |  |
|   |  |                       |                               | Weight                           |  |
| 9. List of Restrictions & Limitations   |  |                       |                               |                                  |  |
| 10. Nature of treatment (Including surgery and medications pre  | escribed, if a   | ny).                  |                               |                                  |  |
| 12. Has patient ever had same or similar condition?   Yes   | s 🗆 No I   | f "Yes" provide date  | s.                            |                                  |  |
| 13. Do you consider this condition to be due to your patien   | t's employi  | ment?   Yes           | No                            |                                  |  |
| 14. If pregnancy, estimated date of delivery: Actual date of delivery:  |  |                       |                               |                                  |  |
| 17. Has patient been hospital confined?   |  |                       |                               |                                  |  |
| 18. Has surgery been scheduled or performed? ☐ Yes ☐ Type of surgery scheduled:   | No If"Y  | es" date of surgery:  |                               |                                  |  |
| <ul><li>19. Prognosis and Rehabilitation:</li><li>a. When do you think your patient will be able to return to</li></ul> | work in the  | eir occupation?       |                               |                                  |  |
| b. When could trial employment commence? $\Box$ Full-time   |  | t-time                |                               |                                  |  |
| Please submit clinical documentation to support your decis  | ·  |                       |                               |                                  |  |
| Print Name (Attending Physician)  | Specialty  |                       | Telephone (Include Area Code) |                                  |  |
| Street Address/City or Town/State or Providence/Zip Code  |  |                       |                               |                                  |  |
| The above Statements are true and complete to the best of Warning Statements.   | my knowl   | edge and belief. I ha | ive read ar                   | nd understand the attached Fraud |  |
| Signature (Attending Physician) No stamps please  |  | Date                  |                               | Fax Number (Include Area Code)   |  |
|   |  |                       |                               |                                  |  |

THE LINCOLN NATIONAL LIFE INSURANCE COMPANY IS NOT RESPONSIBLE FOR CHARGES INCURRED DUE TO COMPLETION OF THIS FORM. THE PATIENT IS RESPONSIBLE FOR ANY CHARGES ASSOCIATED WITH FORM COMPLETION.

### FRAUD NOTICES. For your protection, certain states require that the following notices appear on this form.

Alaska. A person who knowingly and with intent to injure, defraud, or deceive an insurance company files a claim containing false, incomplete or misleading information may be prosecuted under state law.

Arizona. For your protection Arizona law requires the following statement to appear on this form. Any person who knowingly presents a false or fraudulent claim for payment of a loss is subject to criminal and civil penalties.

Arkansas, Louisiana, Rhode Island and West Virginia. Any person who knowingly presents a false or fraudulent claim for payment of a loss or benefit or knowingly presents false information in an application for insurance is guilty of a crime and may be subject to fines and confinement in prison.

California. For your protection California law requires the following to appear on this form: Any person who knowingly presents a false or fraudulent claim for the payment of a loss is guilty of a crime and may be subject to fines and confinement in state prison.

Colorado. It is unlawful to knowingly provide false, incomplete, or misleading facts or information to an insurance company for the purpose of defrauding or attempting to defraud the company. Penalties may include imprisonment, fines, denial of insurance and civil damages. Any insurance company or agent of an insurance company who knowingly provides false, incomplete, or misleading facts or information to a policyholder or claimant for the purpose of defrauding or attempting to defraud the policyholder or claimant with regard to a settlement or award payable from insurance proceeds shall be reported to the Colorado Division of Insurance within the Department of Regulatory Agencies.

**Delaware.** Any person who knowingly, and with intent to injure, defraud or deceive any insurer, files a statement of claim containing any false, incomplete or misleading information is guilty of a felony.

District of Columbia. It is a crime to provide false or misleading information to an insurer for the purpose of defrauding the insurer or any other person. Penalties include imprisonment and/or fines. In addition, an insurer may deny insurance benefits if false information materially related to a claim was provided by the applicant.

Florida. Any person who knowingly and with intent to injure, defraud, or deceive any insurer files a statement of claim or application containing any false, incomplete, or misleading information is guilty of a felony of the third degree.

**Idaho.** Any person who knowingly, and with intent to defraud or deceive any insurance company, files a statement or claim containing any false, incomplete or misleading information is guilty of a felony.

**Indiana.** A person who knowingly and with intent to defraud an insurer files a statement of claim containing any false, incomplete, or misleading information commits a felony.

Kentucky. Any person who knowingly and with intent to defraud any insurance company or other person files a statement of claim containing any materially false information or conceals, for the purpose of misleading, information concerning any fact material thereto commits a fraudulent insurance act, which is a crime.

Maine. It is a crime to knowingly provide false, incomplete or misleading information to an insurance company for the purpose of defrauding the company. Penalties may include imprisonment, fines or a denial of insurance benefits.

Maryland. Any person who knowingly and willfully presents a false or fraudulent claim for payment of a loss or benefit or knowingly and willfully presents false information in an application for insurance is guilty of a crime and may be subject to fines and confinement in prison.

Minnesota. A person who files a claim with intent to defraud or helps commit a fraud against an insurer is guilty of a crime.

New Hampshire. Any person who, with a purpose to injure, defraud or deceive any insurance company, files a statement of claim containing any false, incomplete or misleading information is subject to prosecution and punishment for insurance fraud, as provided in RSA 638:20.

New Jersey. Any person who knowingly files a statement of claim containing any false or misleading information is subject to criminal and civil penalties.

New Mexico. Any person who knowingly presents a false or fraudulent claim for payment of a loss or benefit or knowingly presents false information in an application for insurance is guilty of a crime and may be subject to civil fines and criminal penalties.

New York. Any person who knowingly and with intent to defraud any insurance company or other person files an application for insurance or statement of claim containing any materially false information or conceals for the purpose of misleading, information concerning any fact material thereto commits a fraudulent insurance act, which is a crime and subject to a civil penalty not to exceed five thousand dollars and the stated value of the claim for each such violation.

**Ohio.** Any person who, with intent to defraud or knowing that he is facilitating a fraud against an insurer, submits an application or files a claim containing a false or deceptive statement is guilty of insurance fraud.

**Oklahoma.** Any person who knowingly, and with intent to injure, defraud or deceive any insurer, makes any claim for the proceeds of an insurance policy containing any false, incomplete or misleading information is guilty of a felony.

Oregon. Any person who knowingly and with intent to defraud any insurance company or other person: (1) files an application for insurance or statement of claim containing any materially false information; or, (2) conceals for the purpose of misleading, information concerning any material fact, may have committed a fraudulent insurance act.

**Pennsylvania.** Any person who knowingly and with intent to defraud any insurance company or other person files an application for insurance or statement of claim containing any materially false information or conceals for the purpose of misleading, information concerning any fact material thereto commits a fraudulent insurance act, which is a crime and subjects such person to criminal and civil penalties.

Puerto Rico. Any person who knowingly and with the intention of defrauding presents false information in an insurance application, or presents, helps, or causes the presentation of a fraudulent claim for the payment of a loss or any other benefit, or presents more than one claim for the same damage or loss, shall incur a felony and, upon conviction, shall be sanctioned for each violation with the penalty of a fine of not less than five thousand dollars (\$5,000) and not more than ten thousand dollars (\$10,000), or a fixed term of imprisonment for three (3) years, or both penalties. Should aggravating circumstances are present, the penalty thus established may be increased to a maximum of five (5) years, if extenuating circumstances are present, it may be reduced to a minimum of two (2) years.

Tennessee and Washington. It is a crime to knowingly provide false, incomplete or misleading information to an insurance company for the purpose of defrauding the company. Penalties include imprisonment, fines and denial of insurance benefits.

Texas. Any person who knowingly presents a false or fraudulent claim for the payment of a loss is guilty of a crime and may be subject to fines and confinement in state prison.

FOR ALL OTHER STATES EXCLUDING CONNECTICUT, KANSAS, AND VIRGINIA. A person may be committing insurance fraud, if he or she submits an application or claim containing a false or deceptive statement with intent to defraud (or knowing that he or she is helping to defraud) an insurance company.